

Consignment Frequently Asked Questions

- Why does CameraTechs Inc. require my contact info and Driver's License #?
 - CameraTechs Inc. collects your contact information for a couple of reasons. Firstly, the Seattle Police Dept. requires a log of contact info / License # for all used equipment that comes in our store in order to ensure it's not stolen. Secondly, we collect this info to be able to contact you regarding any updates or changes to your consignment item(s).
- What is the value of my consignment (how much do I get when my item sells)?
 - The net value of a consignment item is the selling price minus the cost of any necessary repairs. For items selling for more than \$100, customers receive 70% of the net value. For items selling for \$100 or less, customers receive the net value minus a \$30 flat fee.
- When do I receive my check?
 - The Seattle Police Dept. requires all consignment items stay in the store for 30 days while they run background checks on them. Also, we offer a 30 day warranty period for all used / consigned items sold in our store. Once both of these two 30 day periods have expired, you will be able to get your check.
- What if my item requires service within the 30 day warranty period?
 - Any item brought in for possible warranty repair is first examined to make sure it is eligible for warranty service. Damage due to user negligence is not covered under warranty. The cost of any warranty service for a consignment item is deducted from the value of the consignment.
- How do I know my item has sold and my check is ready?
 - After your consignment item has sold and the 30-day warranty period has expired, you will receive an email from us notifying you that your check is ready for pick-up at our store.
- How do I get my check when it's available?
 - The easiest way to get your check is stop into our store. You can also give us a call and ask us to mail your check to you.

CameraTechs Inc.

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